

Terms and Conditions

All our policies can be found on our website.

Availability

Places are subject to availability – this is regularly updated online. If you would like to go on our waiting list email: Hannah@apollo-sports.co.uk.

Payment

The whole cost of the camp is taken by credit or debit card when booking via our website.

The cost of a coach is hourly below two hours of hire, and above that at a discussed rate, which will be invoiced monthly.

Childcare vouchers

We currently do not accept childcare vouchers.

Children from overseas

We welcome from outside the UK, however for safety and welfare we ask for them to have an understanding of the English language.

Cancellation charges

We have a 24 hour grace period in which you can cancel your camp place via our email address: hannah@apollo-sports.co.uk

After this period any cancellations of camp places up to seven days before camp must be received in writing with supporting medical evidence if relevant, and camp refunds are then at the discretion of Apollo Education and Sport via hannah@apollo-sports.co.uk.

There are no refunds if cancellation is requested within seven days of the beginning of camp.

You can cancel a coach up to 24 hours in advance, after that we charge a cancellation fee of 50%.

Change your booking

We will change your booking at our discretion, if the requested change matches the previous hours booked, and subject to availability.

Please note if you are wanting to change the dates you have booked, this may incur additional fees.

Using offers or discount codes

We offer various discounts in the form of Early Booking Discount, Friends & Family discount, discount codes and multi-buy deals. Only one discount can be applied per booking and cannot be used in conjunction with any other discount or promotion. Promotions will only be available through email for previous campers.

Waiting lists

If the camp you require is fully booked, you will be placed on a waiting list and in the event of any cancellations we will attempt to contact you and book your child on to the camp.

Friend requests

A request can be made for friends / siblings to be together on camp. We endeavour to honour all requests, however because of strict group sizes and group ratios, we are unable to guarantee this.

Exclusions

We reserve the right to exclude or refuse any person at any time prior to and during the camp if, in our opinion, that person is incompatible with the general well-being of the camp.

We reserve the right to exclude work that does not comply with our policies and/or supports our ethos.

Coach hire is subject to availability.